



Instructions for Shift 1 Greeters

Thank you for helping to make Taste the World walking and sampling tour a success! Here are a few instructions for after you pick up your packet of supplies at 4:30 p.m. at The Hotel Lancaster, 26 East Chestnut Street:

1. Put on a Taste the World badge (located in the packet of supplies).
2. When you arrive at the restaurant (no later than 4:50 p.m.), inform the staff that you are a Taste the World greeter who has come to help with the walking and sampling tour.
3. Ask the staff:
 - a. About specific instructions how they would like the foot traffic to flow, disposal of trash, and anything else they would like you to tell the guests when they arrive.
 - b. For information about the food serving, such as the origin, how to pronounce it, how long it takes to make it, the ingredients, etc. (whatever you think guests might ask you).
 - c. What you should tell other customers, who are not participating with Taste the World, who come into the restaurant (such as "Have a seat," "A hostess will be with you shortly," or "Go to the front of the line.").
4. Find a place to stand within sight of the main entrance and near the food.
5. Familiarize yourself with the map in the passport ticket, so you can answer guests' questions about how they can get to the other restaurants.
6. As guests arrive, welcome them, stamp each guest's passport ticket (on your restaurant's page) using the rubber stamp and pad that is in the packet of supplies, and give instructions about getting the food sample. In some cases, greeters also assist with serving the food servings.
7. Keep an eye on the food to make sure that each guest only takes one serving (one per passport)!
8. If you see that guests' passport tickets are almost filled with stamps, ask if this is their last stop. If so, ask them to fill out the "Vote and Enter to Win a Gift Certificate" paper tucked in their passport ticket. Collect and place completed forms in the supplies packet.
9. When the next greeter comes (by 6:30 p.m.), give him or her the badge, information about the serving, the instructions, and any tips you've learned along the way (see #3 above).
10. If you have any questions or problems (for example, if the other greeter doesn't show up), please call Timm at **717-723-8787**.
11. After you've turned things over to the next greeter, use your ticket (given to you when you pick up the supply packet) and enjoy the restaurants!

Other things you might need to know:

1. Guests can visit the restaurants in any order.
2. Children three and under do not have a ticket and are allowed to share their parents' food.
3. There may still be tickets available at The Hotel Lancaster, while supplies last.



Instructions for Shift 2 Greeters

Thank you for helping to make this Taste the World walking and sampling tour a success! Please pick up your ticket at The Hotel Lancaster, 26 East Chestnut Street, any time after 4:45 p.m. Enjoy visiting the restaurants from 5 to 6:30 p.m.

Here are a few instructions for beginning your shift:

1. When you arrive at your assigned restaurant (by 6:30 p.m.), inform the first greeter(s) that you are a Taste the World greeter who has come to help with the tour.
2. The first greeter(s) will give you, information, instructions, and a badge to wear.
3. Stand/sit where the first greeter(s) stood/sit, within sight of the main entrance and near the food.
4. As guests arrive, welcome them, stamp each guest's passport ticket (on your restaurant's page), and give instructions about getting the food serving. In some cases, greeters also assist with serving the food servings.
5. Keep an eye on the food to make sure that each guest only takes one serving (one serving per passport)!
6. If you see that guests' tickets are almost filled with stamps, ask if this is their last stop. If so, ask them to fill out the "Vote and Enter to Win a Gift Certificate" paper tucked in their passport ticket. Collect and place completed forms in the supplies packet.
7. If you have any questions or problems, please call Timm at 717-723-8787.
8. At 8 p.m., gather all the supplies.
9. Return the supplies (and any leftover food the restaurant wants to send with you) to The Hotel Lancaster by 8:15 p.m.

Other things you might need to know:

1. Guests can visit the restaurants in any order.
2. Children three and under do not have a passport, and are allowed to share their parents' food.
3. There may still be tickets available at The Hotel Lancaster, while supplies last.